



House Appropriations Subcommittee on Transportation

Richard D. Holcomb
Commissioner
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Department of



Motor Vehicles

FY 2012 Financial Results

- DMV delivered a 1.4% reduction in expenditures
 - Credit card fees down by 10.4% (\$538,000)
 - Postage down by 9.5% (\$769,000)
- DMV delivered a 2.1% increase in revenue
 - Title fees were up 3.8%
 - Special and personalized plates were up 0.8%
- Other Revenue
 - Sales tax on motor vehicles was up 9.3%
 - Fuels tax was down 0.9%

Current Initiatives

- Customer Service Centers

- EZ Pass services in Chesapeake and Tysons Corner (660+ served)
- DGIF, over 4,800 transactions completed on behalf of customers
- Electronic Verification of Vital Events (EVVE – Jan 2013)
- Partnership with U.S. Passport Office (TBD)
- DMV2Go

- Online Services

- Over 1.6 million PINs and 1.2 million e-notification signups
- Android and iPhone apps
- myDMV Account

Current Initiatives

- **Systems Modernization**
 - 50% of offices in operation with new system
 - Remaining CSCs will be converted over next two months
- **Military/Veteran Support**
 - Troops to Trucks
 - Fort Lee Office
 - Veteran's ID Card (nearly 30,000 issued)

Current Initiatives

- **Prisoner Re-entry Initiative**
 - DMV Connect for DOC (12 DOC facilities)
 - Juvenile Justice visits (12 DJJ facilities)
- **Legislative Studies**
 - License Plate Study
 - Non-conventional Vehicle Study
- **Governor's Transportation Conference**

Outlook

- VRS rates and healthcare contributions remain the largest potential financial impact.
- DMV continues efforts to reduce its IT footprint in order to lower the VITA bill. There is positive cooperation with VITA/NG on timelines/projects to reconfigure hardware for savings.
- Longer term, DMV will have to consider an additional office in northern VA

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